



### External Customer Summary

Company: Boxley Materials Co  
For Period: 03/01/2020 to 03/22/2021

Plant: Arvonía  
As of: 03/22/2021

#### Following Data Represents:

Product Code #11 Shingle Granule

Product Bin: All

Set up number

Description: #11 Shingle Granule

Sample Type: Stock Pile

| <b>Voice of the Customer</b> |                    |                    |                     |                     |                     |                     |                     |     |
|------------------------------|--------------------|--------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-----|
| Version:                     | 3                  |                    |                     |                     |                     |                     |                     |     |
| Sieve Size                   | <a href="#">#4</a> | <a href="#">#8</a> | <a href="#">#12</a> | <a href="#">#16</a> | <a href="#">#20</a> | <a href="#">#30</a> | <a href="#">#40</a> | FM  |
| Specification                | 100-100            | 99.5-100           | 89.5-96             | 41-66               | 16-35               | 2-11                | 0-2                 |     |
| Target                       | 100                | 99.75              | 92.75               | 53.5                | 25.5                | 6.5                 | 1                   |     |
| Tolerance                    | 0                  | 0.25               | 3.25                | 12.5                | 9.5                 | 4.5                 | 1                   |     |
| <b>Voice of the Process</b>  |                    |                    |                     |                     |                     |                     |                     |     |
| Avg % Passing                | 100                | 99.7               | 90.7                | 49.6                | 18.9                | 5.1                 | 1.1                 | 1.0 |
| Avg Ind % Retained           | 0.0                | 0.3                | 9.1                 | 41.1                | 30.8                | 13.8                | 3.9                 |     |
| Number of Samples            | 2                  |                    |                     |                     |                     |                     |                     |     |

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